

Getting a Ford|Lincoln vehicle inspection is easy:

- 1) **Print the Used Vehicle Inspection Form below and take it with you to your Ford|Lincoln Dealer. NOTE: A vehicle with a lift kit installed after it was built or one that has been declared a total loss by an insurance company does not qualify for any service plans.**
- 2) **Please take the Used Vehicle Inspection Form to your Ford|Lincoln Dealer what the cost is and if the price is reasonable set up an appointment for the inspection. TIP: Do not call for an appointment as since some service departments are not are not familiar with the form until they see it.**
- 3) **If your vehicle passes (requires no repairs) send the completed inspection form to us via email. If repair work is needed for your vehicle to pass inspection, please send a copy of the paid repair order along with the final inspection form.**

Thanks for considering us for your Factory-Backed extended service coverage. Zeigler Auto Group is able to offer Genuine Ford Motor Company's Ford|Lincoln Protect Plans as a Ford|Lincoln dealer located in West Michigan. We offer plans in all 50 states.

The vehicle inspection is required if your vehicle is beyond the Basic Factory Warranty. If you have a plan that is about to expire you will not need an inspection unless you are upgrading coverage. However, if you are increasing coverage or you do not currently have a plan, your vehicle will need an inspection.

The desired plan must be purchased within 30 days of the completed date on the Used Vehicle Inspection form. It is your responsibility to find a **Ford|Lincoln Protect** dealer and to pay for the inspection of your used vehicle. The dealer must complete all sections -- Initial Inspection, Exterior of Vehicle, Under Hood, Under Vehicle, Vehicle Interior Checks & Road Test Checklists.

The completed fully passed Used Vehicle Inspection Form, and if necessary, a copy of the paid Repair Order should be emailed to **bob@zeigler.com** or faxed to **269-585-6004**. Feel free to contact us at 866.943.7778 during our business hours.

Thank you,

Zeigler Auto Group

factoryplans.com

Used Vehicle Inspection Checklist

Inspection is required on used vehicles for ESP, ESC and Royal Shield plans. Check the boxes below.

Dealer Name: _____ P&A Code: RO Number: _____

Vehicle Identification Number (VIN):

I. INITIAL INSPECTION

ODOMETER READING

Before road test: _____ After road test: _____

HOOR METER READING

(Diesel engine vehicles only) _____

Yes No

- Has the current scheduled maintenance interval been performed?
- Are there any noticeable (non-factory) modifications* on this vehicle? If yes, please describe: _____

II. EXTERIOR OF VEHICLE

Yes No

- Are all exterior lights operational?
- Is there any obvious exterior vehicle damage?
- Is vehicle equipped with a snowplow?

III. UNDER HOOD

Pass Fail

- ENGINE**** – examine for leaks, obvious damage, and abnormal noises. Oil condition and oil level are correct with no signs of sludge.
- AIR INLET SYSTEM** – air filter, filter box, and inlet tube are clean.
- EMISSION SYSTEM** – all components are intact and system passes scan tool test. If diagnostic trouble codes are present, please note them here and repair: _____
- RADIATOR/COOLING SYSTEM** – no leaks, obvious damage, or wear to the water pump, overflow bottle, hoses, fan. Coolant is in good condition and full.
- AUTOMATIC TRANSMISSION** – no leaks or obvious damage. Fluid is in good condition and correct level.
- POWER STEERING** – pump, gear, and hoses have no leaks or obvious damage.
- ELECTRICAL** – cables are corrosion-free, starter and alternator are operational, and wiring harnesses are intact and without corrosion or modifications.
- AIR CONDITIONING** – compressor, clutch, and hoses have no leaks, obvious damage, or unusual noises.
- BRAKE SYSTEM** – no leaks or obvious damage. Fluid is at proper level and clean.
- ELECTRIC OR HYBRID VEHICLE COMPONENTS** – no obvious damage or corrosion.

IV. UNDER VEHICLE

Pass Fail

- TRANSMISSION OR TRANSFER CASE** – no leaks, damage, or wear.
- HALF SHAFT AND CV JOINTS OR DRIVE SHAFT AND U-JOINTS** – no leaks, obvious damage, or wear.
- BRAKE SYSTEM** – no leaks, obvious damage, or wear.
- STEERING SYSTEM AND LINKAGE** – no leaks, obvious damage, or wear.
- SUSPENSION SYSTEM** – no leaks, obvious damage, or wear.
- AXLES** – no leaks, obvious damage, or wear.
- EXHAUST SYSTEM** – no leaks, obvious damage. All components in place including converters.
- FRAME/UNDERCARRIAGE** – examine for damage or wear.

V. VEHICLE INTERIOR CHECKS & ROAD TEST

Pass Fail

- ENGINE PERFORMANCE** – no obvious problems (e.g., starting, poor performance, smoking, etc.).
- TRANSMISSION PERFORMANCE** – shifts smoothly with no unusual noises.
- BRAKE SYSTEM** – vehicle brakes without any issues (e.g., drift, pull, noise, vibration, etc.). Parking brake functions properly.
- STEERING** – steering is tight and responsive with no unusual characteristics or noises.
- SUSPENSION** – vehicle exhibits no sign of harshness or loose suspension.
- A/C AND HEATER** – operating properly with no unusual noises.
- VIBRATION/NOISE** – No unusual vibration or noise.
- INSTRUMENT WARNING LIGHTS** – no warning lights illuminated while operating the vehicle.

INTERIOR EQUIPMENT – items are working:

Pass Fail

- Wiper/Washer
- Power Seats
- Lights
- Windows/Locks
- Mirrors
- Clock/Audio System
- Heated Backglass

Pass Fail

- Instrument Gauges
- Climate Controls
- Horn
- Navigation/Video System
- Moonroof
- Other Switches/Controls

- *Future failures related to a modification are subject to denial.
- **Engine, transmission, and drive axle must be the same original equipment specified for the vehicle and meet all applicable Federal Regulations to be eligible for ESP coverage.
- Reviewed eligibility limitations to ensure vehicle is eligible for ESP coverage.
- Verified through OASIS that NVLW or specified component parts are not voided, in whole or in part, or is not a branded vehicle (Ford, Lincoln, Mercury vehicles) as vehicle would be ineligible for ESP.
- Attached a copy of the interim repair order, indicating repairs performed on the vehicle prior to the sale.

NOTE: Any item with a “No” or “Fail” must be repaired, at the vehicle owner’s expense, prior to the sale of an ESP, ESC, or Royal Shield Plan. These items should also be described below.

Comments _____

Technician or Inspector Signature _____ Date _____

Customer Name _____

Customer Signature _____ Date _____